

Trimline Fires fault finding

Function	Possible cause	Solution
1. Acoustic signals	1 long beep → reset switch OFF (0)	Set switch to (I)
	1 long beep → connections not complete	Check connections in thermocouple circuit
	1 long beep → 8-core cable defective	Check connections in connector/replace 8-core cable
	1 long beep → micro switch defective	Replace gas valve
	1 long beep → Sync not OK	Carry out new sync procedure for remote control/receiver
	3 short beeps → power supply	Replace batteries or 6-VDC adapter
2. No reaction remote control/receiver	Power supply problem	Check batteries/6-VDC adapter
	No sync remote/receiver	Carry out sync procedure
	Distance between remote control/receiver	Change position of receiver
	Defective receiver	Replace receiver
	Faulty remote control	Replace remote control
3. No pilot light gas	GV60 DC magnet unit does not open (no clicking noise from gas valve)	Check wiring and breaker on thermocouple circuit Check/replace 8-core cable between remote control and gas valve 1 x sparks and stop: check ground cable under torx gas valve Replace receiver Replace gas valve
4. Poor/no spark	Spark cable loose	Check spark cable connections
	Short circuit between cable and metal	Check whether cable is free of metal parts
	Poor spark candle	Check spark candle for fractures, replace if necessary
	Distance of sparkling candle to pilot light head	Check distance is approximately 4mm
5. Pilot light difficult to ignite	Gas supply pressure too high, nervous flame	Adjust gas supply pressure or adjust the pilot light pressure using the gas valve
	Gas supply pressure too low, short flame	Adjust gas supply pressure, check gas pipes, or adjust pilot light pressure using the gas valve
	Air in (pilot light) pipe, flame on/off	Blow pipes through, make air-free
	Injector blocked	Clean or replace pilot light injector
	Blocked/curved pilot light pipe	Check and clean pipe
	Pilot light head damaged	Check and replace pilot light
6. Pilot light goes out after ignition	Small pilot light, no flame on thermocouple tip	Check gas supply pressure, possibly too low
		Check pilot light injector and gas pipe
	Nervous pilot light flame, no flame on thermocouple tip	Check gas supply pressure, too high, adjust
		Adjust pilot light pressure on gas control block
		Air in pipes, vent
	Lazy pilot light, no flame on thermocouple tip	Check premix opening on pilot light, must be open
	Poor connections in thermocouple circuit	Check cables/breaker in thermocouple circuit
		Check thermocouple connections in gas control block, do not over-tighten
		Measure thermocouple circuit voltage 4.5mV minimum
	Bad thermocouple	Check open circuit voltage of thermocouple (18-30mV), replace if necessary
Poor DC magnet unit in GV60	Replace gas valve	
7. Pilot light goes out when the fireplace is closed	False air along pilot light holder/gasket	Check pilot light holder and gasket for leaks
	False air hatches	Check pressure hatches/gasket is completely closed
	Main flame causes pilot light to go out	Check restriction/baffle in accordance with regulations
8. Pilot light/main flame off	Gas pre-pressure has dropped	Check correct dimensions of gas pipe or blockage, correct
	Main burner ignition, 3 beeps, low power supply voltage	Check batteries or 6-VDC adapter
	Too much/little transport in unit/outlet	Check restriction/baffle situation in accordance with instructions.
	Concentric outlet pathway incorrect	Check outlet pathway in accordance with instructions
	Recirculation, façade/roof mouth position incorrect	Check outlet in accordance with instructions
	Recirculation in closed outlet system	Check outlet connections
9. Main burner does not start up	Gas control valve knob to MAN	Check gas control valve knob to ON

10. Delayed ignition of main burner	Pilot light burner blocked	Check logs, pebbles, etc. are in the right position. pilot light should be free of obstructions.
	Small/lazy pilot light	Check and correct pressure and physical state of pilot light burner
	Close main burner flame openings	Check and clean with a vacuum cleaner or similar device.
	Logs, etc. in wrong position	Check and correct, see instructions
11. Low main flame	Gas supply pressure too low	Check gas supply pressure and corrections
	Burner pressure too low	Check burner pressure, check instructions for correct values
12. No or little difference between high/low settings for main flame	Low position setting incorrect	Check and adjust low position in accordance with instructions
13. DB burner does not work	Defective step valve	Check whether clicking sound is perceptible, press button on remote control several times, replace valve if necessary
14. Sooty flame	Insufficient transport in unit/closed drainage system	Check restriction/baffle, follow instructions for correct value
		Check outlet system pathway in accordance with instructions
Check outlet in accordance with regulations/instructions		
	Excessive feed/burner pressure	Check and correct gas supply/burner pressure in accordance with instructions
	Blocked burner flame openings	Check and clean with a vacuum cleaner, for example
	Incorrect premix for main burners	Check and correct, see instructions
	Decorative logs, etc. in incorrect position	Check and correct, see instructions